

YOUR CHECKLIST

PLACEMENT AND COSTS

- Following the ACAT assessment, obtain a support plan and approval letter.
- If you have asked that we do not do this on your behalf, ensure the income and assets assessment form has been submitted to DHS or DVA.
- Create a short-list of homes you may be interested in. You might like to use the 'find a provider' tool on the My Aged Care website. You can access it here: www.rfsadvice.com.au/helpful-links/
- Contact and tour your aged care facility preferences and gather costing information. Ensure you bring your ACAT approval letter and DHS fee notification letter.

QUESTIONS TO CONSIDER:

- Were you comfortable with the manner of the staff and the environment?
- Do they offer additional services and what are the associated costs?

- Inform us of your care preferences and quotes. We will negotiate from this point on your behalf.